SURESH GYAN VIHAR LNIVERSITY Accredited by NAAC with 'A' Grade		INTERNAL ASSIGNMENT - 1
Course	BBA	
Semester	1	Business Communication Skills
Total Marks:	15	

Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

- A. Define art of listening. Explain the barriers of listening.
- **B.** What are the Merits and de Merits of two-way Communication
- C. How is personality development progress enhanced?

Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)

- A. Characteristics of goals
- B. Strength of Attitude
- **C.** Definition of Stress
- **D.** Listening skills
- E. Communication and Emotion

SURESH GYAN VIHAR UNIVERSITY Accredited by NAAC with 'A' Grade		INTERNAL ASSIGNMENT - 2
Course	BBA	
Semester	1	Business Communication Skills
Total Marks:	15	

Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

- A. How do you ensure functional Behavior in groups? Explain.
- B. Explain importance of positive attitude for individuals and organization,
- **C.** Define goal and give 3 examples of measurable goals

Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)

- A. Types of listening
- B. Definition of Interpersonal Communication
- **C.** Forms of Communication
- **D.** Stress coping ability
- E. Importance of goals